

## MICHIGAN TIMELY APPLICATION AND PERMIT SERVICE (MITAPS)

MiTAPS was created to streamline the state of Michigan's permitting and licensing process for both individuals and businesses. The Web site is a single point of entry allowing Michigan businesses access to a faster, simplified and more efficient permitting and licensing process. Services provided include:

- Search permit and licensing requirements for doing business in Michigan.
- Help for individuals or businesses to determine whether a particular permit/license is required.
- Allow individuals/businesses to customize their account profile to include those permits/licenses that are of interest.
- Complete permit application forms with an easy-to-follow permit wizard, step-by-step instructions and a submission checklist.
- Enter personal and company data once, with the ability to route data to multiple permit applications, avoiding the need for data re-entry and the use of duplicate forms.
- Make fee payments online.
- Monitor the permit/license application status.

In calendar year 2009, Michigan is planning to unveil the new business portal - One-Stop Shop for Michigan Businesses. The One-Stop Shop for Michigan Businesses will provide a comprehensive interface for businesses to interact with Michigan government - eliminating the business concerns about information being in too many places, having too many places to call and government processes being too slow. One-Stop Shop for Michigan Businesses will streamline business interactions with state government by providing the following:

- One secure Web site (or business portal) for registered businesses to file statements and conduct their business.
- A "one-stop shop" for businesses as they start, operate or change a business.
- One single call center designated for assisting the business community.

One-Stop Shop for Michigan Businesses will take what we have today (mix of paper-based and online processing) to the next level, giving businesses one single Web site (portal) for their interactions with state government. The initiative will include a call center and 24-hour online assistance.

For more information, contact the Michigan Economic Development Corporation<sup>SM</sup> Customer Assistance Center at 517.373.9808.